

Will Carr: I'll wrap up by looping back to my first question, because I don't think I got a number, but just in your mind right now, on a scale of 1 to 10, overall, what do you think the status of this facility is, compared to 2014?

Rima Nelson: I wasn't here in 2014, and so I don't have all the details. I know what happened with the access issue in 2014, but I'm going to stay away from a rating because I don't have all the information.

Will Carr: Well, let me ask you this way: What do you think the rating is of the facility right now compared to where you want it to get to be?

Rima Nelson: Where I want it? Well, all of us would want it to be a 10 if the scale is from 1 to 10. But we're not there, because we have a lot of work to do.

Will Carr: Where are you realistically right now?

Rima Nelson: I won't give that number, only because we have a lot of work to do still. But I would say that significant improvements have been made based on the numbers that I shared.